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| cid:image003.png@01D07E8E.E32198B0 | | | |
| **P2 INC1433402 Incident Initial Notification** | | | |
| **Incident No.** | INC1433402 | | |
| **Start Date/Time** | 2019-08-12 04:34:50 | | |
| **Priority** | P2 | **Status** | Resolved |
| **Summary of the Issue** | PL - Problem with EC module | | |
| **Description of the Issue** | The user reports a problem at a large rolling mill, rail finisher, with EC module (EDI current testing). Rail testing module. The module contains errors and messages: "Test electronics instrumentation error. Test electronics boards with the address DIF5 / 02 do not respond. Check the cable connections". Production of rails stopped. | | |
| **Services Impacted** | XXX | **CI Impact** | XXX |
| **Business Impact** | XXX | | |
| **Applications Impacted** | XXX | | |
| **Division/ Region Impacted** | DG | | |
| **Incident Manager** | Jan Sobczak | **Technical Group** | BD East - AIM – Poland |
| **Initial Troubleshooting** | 1st SD Line | | |
| **Latest Update** | 2019-08-12 07:49:01 - Zrestartowano sterownik. | | |
| **Time of Next communication** | Upon Resolution | | |